



Cleaning Services



Security Services



Specialist Services



Catering Services



## PROJECT

Working with RS Components to help them deliver their promise every time

The following services are provided:



Cleaning



Catering



CCTV



Manned Guarding



Grounds Maintenance



Specialist Cleaning



TC Facilities Management (TCFM) is one of the UK's leading independent FM companies. With over 50 years' experience of delivering services nationally, we are proud to be associated with some of the UK's biggest names in the High Street as well as providing FM services to DCs across the UK, including those servicing customers of RS Components.

## BRIEF

Delivery of multiple services as part of a FM solution to RS Components, the UK and European trading brand of Electrocomponents plc. The company manufactures and supplies electrical and electronic components, tools, testing equipment and related item. Electrocomponents is listed on the London Stock Exchange and latest financial year figures showed revenues of £1.27bn.



## BACKGROUND/OVERVIEW

Having served engineers and procurement specialists for over 75 years, RS Components prides itself on being a leading high-service distributor of electronics, automation and control components, tools and consumables, serving over 1 million customers globally. This is where their Distribution Centres and Trade Counters are critical.



Their complex in Corby comprising both offices and a DC is where more than 3,000 staff work and from where more than 130,000 technical products are distributed.



## THE CHALLENGE

We know that maintaining safety and cleanliness in any working environment is critical, particularly in the manufacturing and packing of products for distribution. RS Components' promise to the engineers it serves is to deliver high-quality parts on time and on budget. Keeping the two DCs and their 14 trade counters working smoothly to deliver this promise every time is paramount.



## THE APPROACH

To meet the challenge highlighted, a well-rounded and innovative solution, using our tried and tested knowledge and skills was required. This included working with the team at RS Components to gain an understanding of their culture, processes and production optimisation.

Through this we were then able to apply these understandings to ongoing safety training along with the use of the most current technology and equipment and our talent management process.



## THE EXECUTION

A dedicated management team of experts from TCFM was put in place to ensure that all services were delivered to mutually agreed goals in accordance with operational requirements of RS Components.

Executing the approach was required in under 4 weeks from contract award, demonstrating our ability to implement our onboarding and training to deliver the effective work environment that RS Components needed. In particular our face to face TUPE meetings were used to inform staff of our training, development and performance management processes along with our pioneering Animated Tool Box Talks to reinforce pertinent safety tips and review safety practices specific to the day's events



## THE OUTCOME

By combining our proven facility services processes, the most current technology and the right people on the ground, we have been able to create an effective work environment to enable better quality and continued productivity gains and with it helps RS Components' achieve its promise to deliver high-quality parts on time and on budget.

Some of the key highlights of what we have been able to achieve to date are:

- Immediate raising of standards on cleaning.
- TC Security Services' approach to Innovation and Technology to minimise risk and protect assets.
- Greater cost efficiencies for our client.



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We are delighted to have been awarded this contract with RS Components and are looking forward to demonstrating our ingenuity and use of technology resources. This will complement and support RS Components in bringing to life their commitment of providing good products and value-added services to the engineers they serve.

Steve Wengrow  
Divisional Director, TCFM

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TCFM team of 100 staff



Almost 3m Sq Ft across 2 DCs



16 sites mobilised with less than 4 weeks notice.

### WANT TO READ MORE?

Other contracts awarded to TCFM have included providing services to Tesco's largest operation in Europe based in Livingston, Scotland: a site that is over 2m square feet in size, services over 620 stores and operates 365 days a year with up to 1800 staff. Check out the case study to find out how TCFM's approach has contributed to serving Britain's shoppers a little better, every day.



### UPCOMING EVENT

Steve Wengrow and members of his team will be attending the INTRALOGISTEX Show, March 15th and 16th 2017 at the Ricoh Stadium, Coventry. Register for this MUST ATTEND event in 2017, or feel free to connect with Steve to arrange an informal chat about how he and his team can bring the added value you are looking for, to your facility.



For an initial conversation with one of our experts get in touch

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With more than 50 years' experience, TC Facilities Management is a market leading, privately owned FM company offering a range of services designed to meet the needs of your business.

