



Cleaning Services



Security Services



Specialist Services



Catering Services



## PROJECT

Cleaning the cladding of Tesco's Distribution Centre in Livingston, Scotland.

The following services are provided:



Diamond Polishing



Water feed pole systems



Rope Access & Cradles



Platforms & Booms



Gum Removal



Graffiti Removal



TC Specialist Services is part of TC Facilities Management, one of the UK's leading independent FM companies.

With over 50 years' experience of delivering services nationally, they are proud to be associated with some of the UK's biggest names in the High Street.



## BACKGROUND/OVERVIEW

Tesco's Distribution Centre opened in Livingston, Scotland in May, 2008 and covers an area of over 1.75 million square feet. This makes it Tesco's largest Distribution Centre in Europe which serves all Tesco stores across Scotland and Northern Ireland. To comprehend just how large the site is, it takes almost 2 minutes just to drive by one side of the facility in a car at 30mph.



## THE CHALLENGE

Eight years after the facility opening in 2008, the cladding had lost its brilliant white finish meaning that it didn't reflect the vibrant and exciting place to work that Tesco aims to be. In addition to this, there was an environmental consideration; the build-up of pollutants on the cladding which caused the "greying", resulted in an increase in energy consumption to maintain the Triple chamber at the required temperatures.

## THE APPROACH

Having delivered consistently high audit scores for the management of the Cleaning, Catering & Security services at the site, since deploying over 100 TCFM "Best in Class" staff, in July 2014, we were confident that our 10 man TC Specialist Services team would be able to transform the facility's exterior. To deliver this transformation, our Specialist Service team worked in all weathers and conditions, sometimes facing all weathers in just one day!



Matt Stacey, TC Facilities Management Specialist Services Operations Manager was part of the 10-man team working on delivering the cladding clean: "I left for Livingston from my home in South-East England where the sun was shining and temperatures were over 20 degrees C. Having only packed light clothes I was overwhelmed to be greeted by very changeable conditions in Livingston. In just a number of hours I faced a mix of sun, torrential rain, hail and high speed winds. The high speed winds proved particularly challenging as, due to working at height we needed to ensure that wind speeds were constantly monitored and minute by minute assessments made to ensure that each team member was working within safety guidelines."



In addition to the wind speed challenges, the constant arrival and departure of haulage lorries to the nearby Grangemouth rail terminal, was another consideration that the team had to be mindful of.

These hazards, whilst adding more pressure to the job made the results more rewarding as the outcome has been staggering. Each day it was noticeable that the original brilliant white was now shining through.



## THE EXECUTION

The equipment used to enable the transformation included a mix of our bespoke Reach & Wash system and the Aquilla Jet washers. The Reach and Wash system allowed the experienced cladding team to clean areas up to a height of 30 ft. Above this height, we then operated from a number of Cherry Pickers using the Aquilla Jet Wash system. This combination has delivered a superb result, restoring the Livingston facility back to how it looked when it first opened in May 2008.



## THE OUTCOME

The results can be seen for themselves by just taking a look at the before, during and after pictures. The exterior of the building has been completely transformed and through the work we have undertaken here we believe that we've made coming to work a brighter and fresher experience for the Tesco Colleagues who work here. Additionally, the removal of pollutants from the cladding by our team also offers an environmental benefit as the systems used to maintain Tesco's merchandise in premium condition within the Triple Chamber, now uses less energy.



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The job completed by the experts from the TC Specialist Services cladding team has been superb. Their professionalism and commitment in delivering the result in all sorts of weathers was exceptional. The end result of their efforts in restoring the outside of the building to its former glory has been quite simply “brilliant”, making such a big impact to my fellow colleagues who work here.

Ian Seagriff  
Deputy Distribution  
Centre Manager  
Tesco Livingston DC

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Matt Stacey  
Operations Manager  
TC Specialist Services



Team of 10 experts  
from TCFM



Over 2m Sq Ft of  
cladding cleaned



Work took 6 weeks  
to complete

### WANT TO READ MORE?

Other contracts awarded to TCFM have included providing services to RS Components where we have been able to create an effective work environment to enable better quality and continued productivity gains. Check out our case study to find out how TCFM's approach has helped RS Components achieve its promise to deliver high-quality parts on time and on budget.



For an initial conversation with one of our experts get in touch

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With more than 50 years' experience, TC Facilities Management is a market leading, privately owned FM company offering a range of services designed to meet the needs of your business.

